

EFFICIENT IMPLEMENTATION WITH EXPERT CARE FROM ASG TECHNOLOGIES

ASG-TMON Quick Start Implementation Service

UNDERSTANDING ASG-TMON

System Monitoring for z/OS based Systems and Subsystems

The ASG-TMON suite is a comprehensive System Monitoring solution for the z/OS based Mainframe. It includes monitoring components for z/OS, CICS / TS, DB2, IMS, Websphere MQ and TCP / IP.

These components can be operated stand alone and connected to provide an integrated view of the performance and operation of all the systems and subsystems enterprise wide. This allows an immediate detection of failures and performance degradation beyond the boundaries of different subsystems and facilitates analysis of the root cause significantly.

Each TMON product comes with a stand-alone offline reporting utility. The Report Writer is an offline reporting solution for long and middle term trends and system health and service level reporting.

IMPLEMENTING ASG-TMON QUICKLY

By taking advantage of the extensive knowledge and experience of ASG Technologies' product experts and implementation service team, you can implement our solutions quickly and smoothly. ASG subject matter experts have been involved with a wide variety of Customer environments and make it their mission to ensure our Customers gain a clear understanding of the product during implementation. In this way, your team becomes self-sufficient and gains maximum benefits from all aspects of the solution.

DEPLOY ASG WITH EXPERT GUIDANCE

The ASG-TMON Quick Start Implementation Service offers fast and effective deployment of the TMON suite software, drawing on methodologies proven successful on multiple Customer sites. This integrated package of services is based on a Customer-focused 6-day approach that is outlined below:

- Deployment and Setup of ASG-TMON – 1 day
- Basic product implementation and customization – 3 days
- Administrator and End User Training – 2 days

Specific dates will be determined by mutual agreement between ASG and Customer.

OBJECTIVES

- Installation, configuration and customization of ASG-TMON
- Initial Training for TMON Administrators and End Users
- Ensure optimal balance between collected metrics and performance
- Ensure roll-out-readiness

ASG will provide 6 consultant-days to perform a Quick Start Implementation for any of the following ASG-TMON Products:

- ASG-TMON for z/OS
- ASG-TMON for CICS / TS for z/OS
- ASG-TMON for DB2 and SQL Analyzer
- ASG-TMON for IMS
- ASG-TMON for WebSphere MQ and MQEnterprise
- ASG-TMON for TCP / IP

DELIVERABLES

INTRODUCTION / ANALYSIS

- Determine Customer requirements / objectives for:
 - Monitoring Options
 - Collection Options
 - Exception Processing

PRE-IMPLEMENTATION CUSTOMER RESPONSIBILITIES

- Perform the SMP / E installation
- Define Naming conventions
- Grant the necessary SAF and APF authorizations

PRODUCT CUSTOMIZATION

- Allocate and initialize Product Datasets
- Customize Procedure- and Job-JCL
- Customize Startup Parameters
- Startup Components and verify the Configuration
- Perform System related Adjustments and Instrumentation for one sample instance(Test Instance)
- Set Monitoring Options
- Set Collection Options

- Set Security Options
- Verify Functionality and Collection
- Define and Verify up to three Customer requested Exception Definitions
- Customize User Interface for up to three individual views

ENSURE OPTIMUM PERFORMANCE

- Review Monitoring Options to ensure right balance between detail and overhead
- Review Collection Options to ensure right balance between detail and overhead
- Verify that zLIP Processors are used when possible
- Verify the appropriate Service Class Settings for Product Startet Tasks

ENSURE ROLL-OUT READINESS

- Verify that System Variables are used in Procedure-JCL where ever possible so that the configuration can be rolled out to different LPARs easily

ROLL-OUT TO THE ENTERPRISE

- Provide Training to Customer personnel in the access and use of the product
- Ensure that all personnel have the appropriate access to the product

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ASG Technologies is a global software company providing the only integrated platform and flexible end to end solution for the information powered enterprise. ASG is the only solutions provider for both Information Management and IT Systems and has over 3,500 customers worldwide. To learn more visit www.asg.com.

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