



EFFICIENT IMPLEMENTATION WITH EXPERT CARE FROM ASG TECHNOLOGIES

ASG-Zena Quick Start Implementation Service



UNDERSTANDING ASG-ZENA

CROSS-PLATFORM SCHEDULING AND WORKLOAD AUTOMATION

ASG-Zena is a robust, enterprise-wide workload management solution for distributed operations environments that support “event-based” scheduling as well as traditional date- and time-based scheduling methodologies.

Provides non-invasive integration of legacy applications, ERP, and newer, “message aware” environments such as .NET and J2EE, that offer advanced IT process automation. From a single console, users can manage workloads and several scheduling points across multiple platforms, including Windows, as well as multiple UNIX and Linux operating environments and on the AS / 400. ASG-Zena improves efficiency and reduces costs. It also offers exception-based management, a highly scalable component-based architecture, fault tolerance, role-based security, and graphical drag-and-drop workload definition.

IMPLEMENTING ASG-ZENA QUICKLY

By taking advantage of the extensive knowledge and experience of ASG Technologies’ product experts, our customers are able to quickly and smoothly implement our solutions. Our subject matter experts have been involved with a wide variety of customer environments and make it their mission to ensure that our customers gain a good understanding of the product during the implementation, so that they become self-sufficient and gain maximum benefits from all aspects of the solution.

DEPLOY ASG WITH EXPERT GUIDANCE

The Zena Quick Start Implementation Service offers fast and effective deployment of Zena software, drawing on methodologies proven successful on multiple customer sites. This integrated package of services is based on a customer-focused 3 to 14-day approach that is outlined below.

- Installation of ASG-Zena / Setup (1 Server 5 Agents) – 0.5 day
- Basic Product Implementation and Customization (1 Server 5 Agents) – 0.5 day
- Administrator and End User Training – 2 days
- Additional Option: Advanced User Workshop – 1 day*
*If the Advanced User Workshop is elected then the total days would be 4 days
- Migration Workshop – 10 days*
*If the migration workshop and the Advanced User workshop are elected than the total days would be 14 days

OBJECTIVES

- Installation and site configuration of ASG-Zena
- Initial training for the ASG-Zena Administrators and End Users
- Ensure optimum performance
- Ensure roll-out readiness



DELIVERABLES

INTRODUCTION / ANALYSIS

- Determine CUSTOMER requirements / objectives for job management
- Determine general requirements for the Z / OS or VSE environment
- Determine general requirements for schedule management
- Give some specific examples for CUSTOMER environment

PRE-IMPLEMENTATION CUSTOMER RESPONSIBILITIES

- Load libraries from shipped tape
- Allocate product control file

PRODUCT CUSTOMIZATION

- Modify run-time settings (setup environment specific defaults)
- Setup Zena Internal security access
- Make product accessible in on-line mode
- Code a sample set tasks and processes (15 Tasks 3 Processes)
- Code standard user selected Application (max. 20 entities)
- Assist in implementing Zena to handle Cross-Platform Scheduling and Workload Automation

PRODUCT TRAINING

- Provide training to CUSTOMER personnel in the access and use of the product
- **Administrator and End User Training**
This 2-day course is designed for users, administrators, and programmers who use ASG-Zena. After this class, attendees will understand how to implement and use ASG-Zena to setup job schedules
- **Advanced User Workshop (Optional)**
This 1-day workshop for advanced users will give ASG-Zena users the knowledge how to use resources and create complicated job dependencies
- **Migration Workshop (Optional)**
This 10-day workshop will help you analysing and setting up basic migration routines to populate the Zena database with entries from your current scheduling system

ENSURE OPTIMUM PERFORMANCE

- Ensure that event management response times are acceptable for CUSTOMER needs
- Adjust product run-time settings as needed

ENSURE ROLL-OUT READINESS

- Exercise the entire event management process

ROLL-OUT TO THE ENTERPRISE

- Provide training to CUSTOMER personnel in the access and use of the product
- Ensure that all personnel have the appropriate access to the product

ASG Technologies brings peace of mind to every enterprise with information access, management and control for our customers. These solutions empower businesses to enhance workforce productivity, gain an accurate and timely understanding of the information that underpins business decisions and address compliance needs with improved visibility of cross-platform data from legacy to leading edge environments. More than 70 percent of global Fortune 500 companies trust ASG to optimize their IT investments. ASG is a global provider of technology solutions with more than 1,000 people supporting more than 4,000 midmarket and enterprise customers around the world. For more information, visit www.asg.com.