



FRATERNIDAD MUPRESPA MEETS THE CHALLENGES OF AN INCREASINGLY COMPLEX BATCH CYCLE WITH THE AUTOMATION CAPABILITIES OF ASG-ZENA®

- **Headquarters:** Spain
- **Industry:** Insurance
- **Employees:** 2,000 (approx.)
- **Solution:** ASG-Zena®

Fraternidad Muprespa has not only begun to see the benefits of the ASG-Zena solution, but they can also see that this product will help them achieve their business goals and allow them to continue to guarantee reliable public services.

“The sales team understood our needs and created a proper roadmap in accordance with our specifications. In addition, ASG professional services helped us start the implementation project successfully.”

! CHALLENGES

All employees in Spain pay a small contribution to the Public Ministry of Health towards a form of workmen's compensation. If an employee is injured at work or becomes ill, he can receive a percentage of his salary. If injured, treatment is available in a number of hospitals. Fraternidad Muprespa manages these services and also strives to reduce workplace accidents by defining accident avoidance guidelines and procedures.

🎯 SOLUTION

Fraternidad Muprespa strove to employ innovative solutions, but as their batch cycle grew in complexity, their largely manual procedures, which were distributed across several technical units, caused problems with reliability and speed. They could see the need for a centralized console to give all support staff a single point-of-truth about execution, delays, issues, and outputs.

In addition, Fraternidad Muprespa recently found they needed to integrate new channels such as managing file transfers and supporting the corporate mailbox. The need for change was pressing. Fraternidad Muprespa prides itself on providing high quality services to its customers, but as a public entity it also desires to promote “austerity in management.” At the same time, they are committed to innovation and creativity.

Before ASG-Zena, batch management was a manual process with the iSeries and WindowsSQL Server environments managed by separate groups. ASG-Zena provided them with holistic management of these platforms, orchestrating processes efficiently and enabling visibility to batch support organizations.

Fraternidad Muprespa required a solution that would bring the environments together on a common console, and enable the migration process to be simple and quick. They provided detailed specifications defining exactly what they needed in a solution, and ASG-Zena met those needs. Representatives at Fraternidad Muprespa noted, “All of our requirements were incorporated in our bid. ASG was able to show us how agile ASG-Zena could be and how it could adapt to our needs.”

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RESULTS

ASG-Zena provided Fraternidad Muprespa exactly what they desired in a workload automation solution. They saw immediate benefits in being able to integrate the scheduler with their email server; a service much relied upon to keep the development team communicating with Operations.

Fraternidad Muprespa has also begun to see reductions in batch errors, which means higher quality output. In addition, automation has also increased processing speed.

The team particularly valued the following:

- Ease of migration to ASG-Zena
- Integration of their iSeries and Windows environment into a single console
- Improved standardization and automation
- Impressive documentation and operational procedures to speed staff success
- Ability to achieve their goals at a reasonable cost

“Improving the quality of our operation, by lowering errors and adding better automation, will have a positive impact on our business, ensuring that business information will be available earlier.”

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ASG Technologies | 1.239.435.2200 or 1.800.932.5536 | 708 Goodlette Road North, Naples, Florida USA 34102 | www.asg.com

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